## Tim (Timara/Timothy)<sup>1</sup>



Age: Employment/Position: Location: Pronouns:

## **Background and Skills**

The technologies at Tim's new position are new to them. Tim likes Math and working with logic. They consider themselves a numbers person. Tim enjoys learning about and using new technologies.

## **Motivations and Attitudes**

• *Motivations :*Tim <u>likes learning all the available</u> functionality on all of their devices and computer systems they use, even when it may not be necessary to help them achieve their tasks.They sometimes find themselves exploring functions of one of their gadgets for so long that they lose sight of what they wanted to do with it to begin with. • Computer Self-Efficacy: Tim have high confidence in their abilities with technology, and thinks they're better than the average person at learning about new features. If they can't fix the problem, they blame it on the software vendor. It's not their fault if they can't get it to work. • Attitude toward Risk: Tim doesn't mind talking risks using features of technology that haven't been proven to work. When they are presented with challenges because they have tried a new way that doesn't work, it doesn't changes their attitude toward technology.

## How Tim Works with Technology and Learns

• Information Processing Style: Tim leans towards a selective information processing style or "depth first" approach. That is, they usually <u>delve into the first</u> promising option, pursue it, and <u>if it doesn't work out</u> they back out and gather a bit more information until they see <u>another option to try.</u>Thus, their style is very incremental. Learning: by Process vs. by Tinkering: Whenever Tim uses new technology, they try to construct their own understanding of how the software works internally. They like tinkering and exploring the menu items and functions of the software in order to build that understanding. Sometimes they play with features too much, losing focus on what they set out to do originally, but this helps them gain better understanding of the software.

Work starts with emails, which they answer one at a time, as soon as they read them.